

## General Terms & Conditions 2026-2027

### LanguageOne Online

The general terms and conditions are the formal agreement between LanguageOne Online (the School) and the parents.

By signing the registration form, in which you register your child for the Dutch Language and Culture program, you confirm that you have read, understood and agreed with the Standard Terms and Conditions.

#### New registration

The registration of a new student for the School will be accepted, as soon as the School is in possession of a signed registration form and a copy of the student's passport.

For new students a one-time, non-refundable registration fee of €125,- will be charged.

#### Continued enrollment

Students who wish to continue the mother tongue program with LanguageOne Online in the academic year 2026-2027, must be re-enrolled.

Continuation of enrollment is not possible if invoices from the previous academic year have not been paid.

#### Tuition fees 2026-2027

The tuition fees are intended to provide sound, long-term funding for education, enabling the School to guarantee the continuity and quality development of the education.

Primary Education in group, 3-8 (36 x 60 min.)	€	1.720
Secondary Education in group, 1-4 (36 x 60 min.)	€	1.990
Private Primary Education 1-2 (36 x 30 min.)	€	2.550
Private Primary Education 3-8 (36 x 45 min.)	€	2.920
Private Secondary Education for starters (36 x 45 min)	€	3.070
Private Secondary Education integrated into day school PO/VO (36 x 30 min.)	€	3.200
Private Secondary Education integrated into day school PO/VO (36 x 45 min.)	€	3.600
Private Secondary Education 5-6 IB based (36 x 30 min.)	€	2.970
Private Secondary Education 5-6 IB based (36 x 45 min.)	€	3.390
Private Secondary Education 5-6 IB DP (36 x 30 min.)	€	3.950
Private Secondary Education 5-6 IB DP (36 x 45 min.)	€	4.260
Private Secondary Education CNaVT/ATAR (32 x 30 min.)	€	3.270
Private Secondary Education CNaVT/ATAR (32 x 45 min.)	€	3.620

In group lessons a minimum of two and a maximum of six students participate in a lesson.

The lesson time for group lessons with 3 or more students is 60 minutes per week. If two students participate in the group lesson, the lesson time is 45 minutes per week.

If only 1 student is registered for a group lesson, we will refer you to our private education.

For families with three or more children a 10% discount applies to the tuition fee of group education for the third and each subsequent child enrolled.

### Registration during the academic year

Registration during the academic year is possible. Depending on the moment of registration, a part of the tuition fee will be charged. The number of lessons starts from the date of registration until the end of June, taking holiday periods into account.

Date of registration	Tuition fee to be paid
Before 1 November	100%
Between 1 November and 1 January	80%
Between 1 January and 1 March	60%
After 1 March	40%

### Payments

Access to Language One's education is possible after payment. The full invoice amount should be paid within 30 days from invoice date. Our bank details and IBAN number are stated on the invoice. For payment, please indicate your debtor number.

All costs related to the payment, including exchange and bank costs, are to be paid by the parents.

If the aforementioned payment term is exceeded, a reminder will be sent to the parents. No costs are charged for this first reminder.

When the payment term of this reminder expires, the parents are in default of payment. A second reminder is sent to the parents for which LanguageOne charges collection costs of 10% of the outstanding amount.

If parents have not paid after the expiration date of this second reminder, LanguageOne will no longer allow the student(s) to attend classes.

### Payment in installments

LanguageOne offers the possibility to pay in three installments. Parents wishing to make use of this option will be charged an administration fee of 8% of the total invoice amount. For students starting after 1 November this possibility will not be offered anymore.

Term	Payment before	% of tuition fee
Term 1	30 days from invoice date	40%
Term 2	30 November	30%
Term 3	31st January	30%

### Cancellation of classes

In case of cancellation of classes due to unforeseen circumstances, the School will not refund or grant a discount on tuition fee. If possible, the School will offer the option to make up for this missed lesson.

### Rescheduling lessons

Private lessons can be rescheduled a maximum of three times a year. This must be communicated at least 48 hours in advance. The teacher then offers two options to catch up on the lesson. If one of these options is not used, the lesson will be cancelled.

The day and time of a group lesson are determined at the start of the school year. It is not possible to change the day or time of a group lesson during the school year. However, it is possible to join another group lesson, either within or outside the region.

#### **De-enrollment**

A de-enrollment must be announced in writing to the local director. If applicable, only then a part of the tuition fee will be reimbursed.

<b>Date de-enrollment</b>	<b>Reimbursed tuition fee</b>
Before 1 November	60%
Before 1 January	40%
After 1 January	0%

#### **Examination costs**

Students who participate in examinations will be charged with examination costs. Parents will receive a separate invoice for this. If the examination costs have not been paid, the School will not be able to issue certificates and/or diplomas.

#### **ICT facilities**

The student must have a properly functioning internet connection, computer and printer.

#### **Publication of photos and other visual material**

The School may occasionally publish photos and other visual material of school activities on its website and Facebook page and/or use this material for other School publications. On the registration form you can indicate whether or not to grant permission for your child to appear in these publications.

#### **Additional information and correspondence**

For more information about LanguageOne we refer you to our website:

[www.languageone.org](http://www.languageone.org)

Any correspondence on school matters can be sent to: [online@languageone.org](mailto:online@languageone.org).